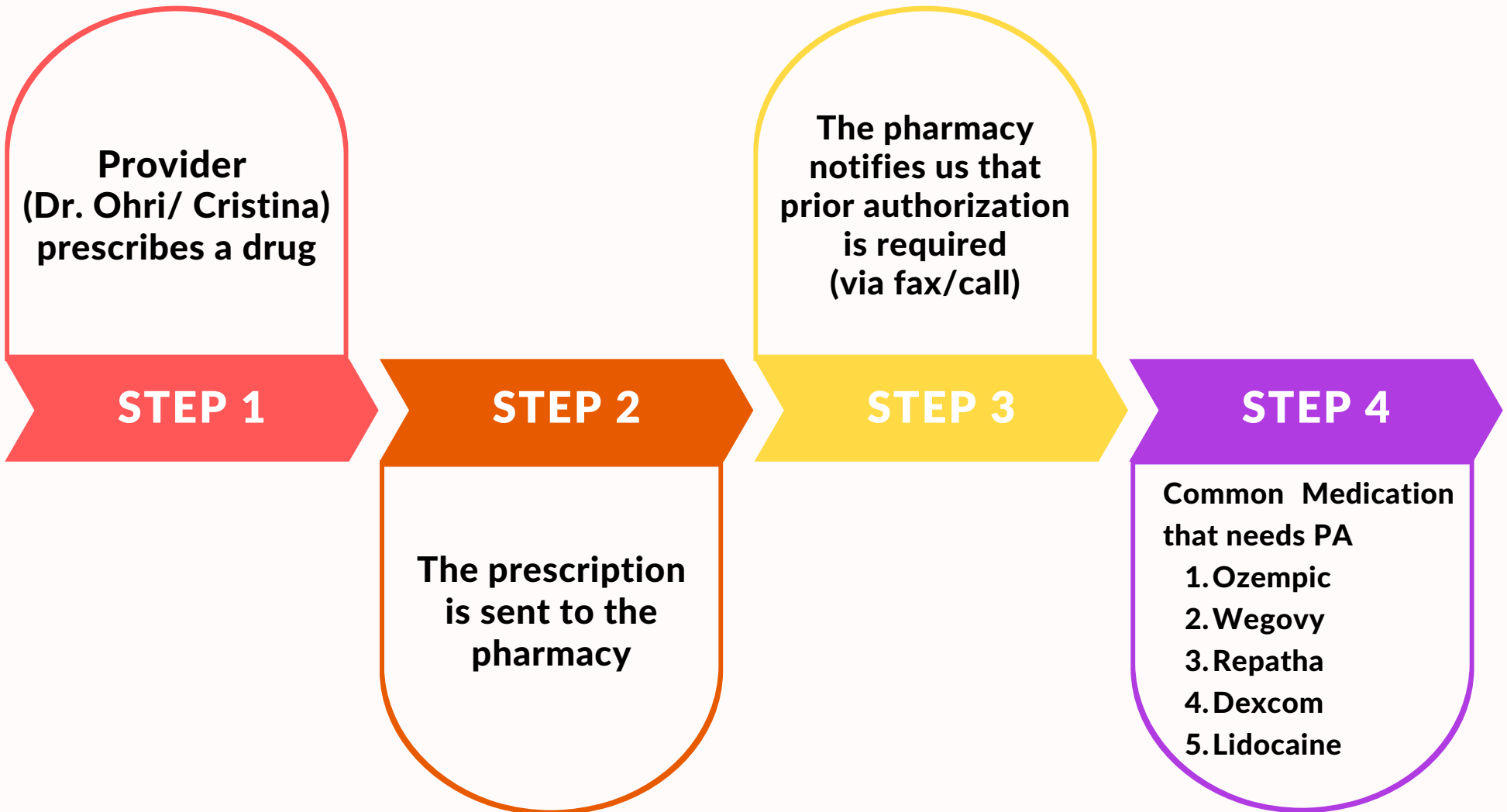


PRESCRIPTION PRIOR AUTHORIZATION PROCESS

STEP BY STEP



PRESCRIPTION PRIOR AUTHORIZATION PROCESS

STEP BY STEP

PA staff starts the prior authorization

- Checks the requirements of the patient's insurance company
- Obtains any specific forms needed

STEP 5

STEP 6

PA staff sends required forms or medical documents to the patient's insurance company

- Via Fax
- Via Covermymeds

The insurance company reviews the forms and documents, and then approves or denies the prior authorization

STEP 7

STEP 8

Approved

- Drug is dispensed from the pharmacy

Denied

They will notify us via fax, the PA staff can:

- Take no action
- Prescribe a different medication
- submit an appeal

